



Phone service is provided by Alliance Connect

Blocking CallerID

*67 Blocks your number from being transmitted on any outgoing call by pressing *67 before dialing the number.

Call Forwarding – Forward All Calls

*72 Activates the call forwarding feature. This feature lets you forward all incoming calls to another number. Press *72<number>#, where <number> is the internal or external number to which you want all calls are forwarded.

*73 Turns off the call forwarding feature.

Call Forwarding – Line Busy

*62 Activates the call forwarding busy feature. This feature lets you forward all incoming calls to a specified number when your desk phone is busy. Press *62<number>#, where <number> is the internal or external number to which you want the calls forwarded.

*63 Turns off the call forwarding busy feature.

Call Forwarding – No Answer

*92 Activates the call forwarding no answer feature. This feature lets you forward all incoming calls to another number when you do not answer your desk phone. Press *92<number>#, where <number> is the internal or external number to which you want all calls are forwarded.

*93 Turns off the call forwarding no answer feature.

Do Not Disturb

*78 Turns on the Do Not Disturb feature on analog phones only, all calls go to voice mail and the local phone does not ring.

*79 Turns off Do Not Disturb on analog phones only.

Redial – Line Busy

*66 Redials the last incoming number when the phone is busy.

Redial – Missed Call (Last Call Return)

*69 Activates the Call Return feature for the last incoming call, which lets you redial the last incoming call.

Block Call Waiting

*70 Turns off Call Waiting on analog phones for the current call only. When activated, a second incoming call is automatically transferred to your voice mail box.

CallerID Blocking – Off

*85 Calling name and number deliver(callerID) disable code.

CallerID Blocking - On

*65 Calling name and number deliver(callerID) enable code

Selective CallerID

*82 For users with caller ID blocked. Press *82 before dialing to selectively unblock the caller ID on any outgoing call.



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Business Group Related Features**

*53 Activates the Directed Call Pickup feature, which lets you retrieve a call that is ringing at another extension by dialing *53 followed by the extension.

*54 Activates the Group Call Pickup feature, which lets you pick up the first of any calls currently ringing at any extension in your call group.

*80 Lets you make an external call on a phone that allows internal calls only. You must dial *80 followed by your extension number, your authorization pin and the phone number you want to call, as follows:

80<extension>*<PIN>*<number>

*96 Lets you use your telephone as an intercom.

*98 Parks a call on a specified number.

*99 Picks up a call parked on your own number.

**** These features require a Business Group phone package.**